

Programming Your Remote

If you have purchased a new TV or picked up a new remote, if your remote is not working properly or you want to change the shared TV's in your home, you will need to program your remote to work with the specific TV. Use the following instructions:

**** Step 1, if needed, must be done while standing in front of the gateway (NVC cable box)**

Step 1: Finding the Gateway ID.

- Press the wrench button (SETUP) on the gateway cable box. The gateway menu screen appears.
- Using the arrows on the gateway (or on the remote) move down to REMOTE CONTROL SETUP and press **SELECT** on the remote (or the circle with a checkmark on the gateway). The remote control setup screen will display.
- Press the **PPV** button on the remote.
- Write down the 3-digit Gateway ID. _____ (If there are fewer than 3 digits add zeros to the beginning - e.g. 8 becomes 008)
- Press **EXIT** twice on the remote to exit the Remote Control Setup and gateway menus.

Step 2: Setting the Gateway ID.

- In this order, press and hold the SELECT and MUTE button. Hold both buttons down together until the LED button illuminates. Release both buttons as soon as the LED button illuminates.
- Press and release the B key. The LED button temporarily turns off. Releasing the key causes the LED button to light up again. You can now enter the 3 digit code from above.

Step 3: Programming the Remote Control ID.

- In this order, press and hold the SELECT and MUTE button. Hold both buttons down together until the LED button illuminates. Release both buttons as soon as the LED button illuminates.
- Press and release the A key. The LED button temporarily turns off. Releasing the key causes the LED button to light up again. You can now set the correct Remote Control ID.
- Enter the correct number from below
 - **1** for TV1 (TV that is set to Channel 4)
 - **2** for TV2 (TV that is set to Channel 7)
 - **3** for TV3 (TV that is set to Channel 13)

**** Step 4 must be done while standing in front of the TV with the TV turned on**

Step 4: Programming the TV Code.

- Turn on your TV
- In this order, press and hold the SELECT button and MUTE button. Hold both buttons down together until the LED button illuminates. Release both buttons as soon as the LED button illuminates.
- Press [□] one step at a time until your TV turns off. Each time you press the [□] button, the LED button will blink. As soon as your TV turns off, stop pressing the [□] button.
- Press MUTE. If your TV...
 - a. Turns back on, press SELECT to lock in this code. The LED button will blink three times and go out.
OR..
 - b. Does not turn back on, press the [□] button one step at a time until your TV turns back on. Each time you press the [□] button, the LED button will blink and remain illuminated.Once you have found a code that turns the device on/ off, press SELECT to lock in this code. The LED button will blink three times and go out.

NOTE: If you press the UP ARROW too quickly you may pass the code before you press select. If this happens, repeat Step 4 again, but press the UP ARROW button slowly until the TV powers off.