

# Programming Your Remote

If you have purchased a new TV or picked up a new remote, if your remote is not working properly or you want to change the shared TV's in your home, you will need to program your remote to work with the specific TV. Use the following instructions:

**\*\* Steps 1-2 must be done while standing in front of the gateway (NVC cable box)**

## Step 1: Finding the Gateway ID.

- Press the wrench button (SETUP) on the gateway cable box. The gateway menu screen appears.
- Using the arrows on the gateway (or on the remote) move down to REMOTE CONTROL SETUP and press **SELECT** on the remote (or the circle with a checkmark on the gateway). The remote control setup screen will display.
- Press the **PPV** button on the remote.
- Write down the 3-digit Gateway ID. \_\_\_\_\_ (If there are fewer than 3 digits add zeros to the beginning - e.g. 8 becomes 008)
- Press **EXIT** twice on the remote to exit the Remote Control Setup and gateway menus.

## Step 2: Setting the Gateway ID.

- Press and hold the **LED** button on the remote until the LED light flashes, release the **LED** button.
- Press and release the **RED OVAL** button. The LED stops blinking and stays solid.
- Press and release the **B** button, enter the 3-digit Gateway ID code from above. If this is entered correctly, the LED blinks several times.

## Step 3: Programming the Remote Control ID.

- Press and hold the **LED** button on the remote until the LED flashes rapidly, then release the button.
- Press and release the **RED OVAL** button. The LED stops blinking and stays solid.
- Press and release the **A** button.
- Enter the correct number from below
  - **1** for TV1 (TV that is set to Channel 4)
  - **2** for TV2 (TV that is set to Channel 7)
  - **3** for TV3 (TV that is set to Channel 13)

**\*\* Step 4 must be done while standing in front of the TV with the TV turned on**

## Step 4: Programming the TV Code.

- Press and hold the **LED** button until it flashes rapidly, then release the button.
- Press and release the **RED OVAL** button. The LED stops blinking and stays solid.
- Press and release the **POWER** button.
- Pointing at the TV, slowly press and release the blue **UP ARROW** button repeatedly until the TV turns off.
- Once the TV powers off press and release the **SELECT** button to store the TV code.

**NOTE:** If you press the UP ARROW too quickly you may pass the code before you press select. If this happens, repeat Step 4 again, but press the UP ARROW button slowly until the TV powers off.